



Have you been considering moving to FootPrints 12?

Now is the time to migrate!

Here's Why:

Have you learned about our FootPrints Administrator Companion Tool? This solution provides a fully functional FootPrints environment out of the box.

Including many popular ITIL processes such as:

- Incident Management
- Change Management
- Problem Management
- Service Request Management
- Service Catalog
- Knowledge Management
- Service Level Agreements
- CMDB
- Purchase Management
- Known Error Database
- Task Management
- Surveys
- Licence and Session Tracking
- Record Purging

Here is a quick introduction video outlining the exciting functionality the FootPrints Administrator Companion Tool is capable of.



[Learn more](#)

BMC is partnering with RJR Innovations, a senior Canadian IT Solution Provider. RJR is here to assist with Professional Services from implementation to Level 1 Support.

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1-800-232-8457

Our mailing address is:

609 - 1420 Blair Place
Ottawa, ON, K1J 9L8
Canada

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